QUALITY POLICY

RINA Consulting S.p.A. is a global player which contributes to the sustainable development of the worldwide community, providing a wide range of high-quality, tailored solutions throughout project lifecycles in the Energy, Infrastructures and Industry sectors.

RINA Consulting S.p.A. aim is to deliver solutions that improve the wellbeing of society and to build sustainable values for future generations.

RINA Consulting S.p.A. purpose is to bring together people, the planet and the organizations, to anticipate and manage the challenges of the future and improve quality of life.

RINA Consulting S.p.A. way to work is to simplify complexities through skills, knowledge, and expertise and a team able to provide clear and innovative solutions.

RINA Consulting S.p.A with its experience across Engineering, Quality Assurance, Quality Control, HSE & Testing disciplines can support Customers at each phase of their project, from initial concepts and design, project execution, procurement, construction & commissioning through to operations, maintenance and decommissioning phase. The Company is committed to creating added value services for Customers’ business through RINA’s technical expertise, know-how and capabilities to help Customers manage risk whilst ensuring operational safety and sustainable performance in all they do.

Working alongside Customers, as a trusted technical partner, RINA Consulting S.p.A. provides, also through Research & Development, traditional and innovative services to several industry sectors, including Oil & Gas, Power, Renewables, Space & Defence, Manufactures and Transport & Infrastructure and has a proven experience in helping its Clients (investors, promoters, operators and contractors, insurers & public administrations) in developing new products and plants.

In order to demonstrate its commitment toward continual improvement, and to provide internal means for control and review, RINA Consulting S.p.A. has adopted a Quality Management System conforming to the ISO 9001 Standard and, as for Space & Defence specific projects, to EN 9100 Standard.

RINA Consulting S.p.A. is therefore committed to:
- Provide high standard services in compliance with the applicable standards and regulations and the principles of the RINA Code of Ethics, promoting quality and fostering diffusion of principles and behavior on which the Quality Policy is based to all Customers;
- Ensure objectivity, impartiality and independence of its activities;
- Assure customer satisfaction providing safe and reliable products and services that meet or exceed customer and applicable statutory and regulatory requirements, also satisfying on-time delivery performance;
- Evaluate and periodically review the internal and external context in which operates, in order to determine business opportunities and related risks;
- Consolidate its image, good reputation and high professionalism, adopting suitable programs, objectives, and commitment as far as the quality of services and the competence of personnel are concerned;
- Verify the effectiveness of the Quality Policy and Management System, through suitable objectives and performance indicators;
- Implement the measures necessary to achieve the objectives established to comply with the requirements, performing a periodical review and reporting its results for continual improvement;
- Operate in the interest of the community, contributing to its sustainable development through the protection of the human life and the environment; the safeguard of rights, well-being and interests of people and communities;
- Continuously improve the quality of services and the level of customers’ and interested parties’ satisfaction, through a better understanding of their needs and expectations.

Top management:
- Takes accountability for the effectiveness of the Quality Management System;
- Ensures the Quality Policy and quality objectives are established, effective and compatible with the context and strategic direction of the Company;
- Promotes the use of a process approach and risk-based thinking;
- Ensures that the resources needed for the QMS are available, including training, support and infrastructure;
- Communicates the importance of effective quality management and of conforming to the QMS requirements;
- Engages, directs and supports persons to contribute to the effectiveness of the QMS;
- Promotes continual improvement.

This Policy will be communicated to all employees and relevant interested parties. All employees are expected to cooperate and assist in the implementation of this Policy.

Roberto Carpaneto
Chief Executive Officer

13 January 2022